

One of the most important jobs a representative has is helping constituents when they are having problems with federal agencies. If you need help with a problem you are having with a federal agency, please contact one of the district offices to initiate a casework request.

[Click here for casework forms](#)

Here are a few quick questions to help you decide if I can assist you in your case:

**Does your case involve a federal agency?** As a federal representative, John is able to make inquiries of federal agencies. If your case involves a state or local agency, please contact your state or local government representative for assistance.

**Does the case you are concerned about involve you?** Due to privacy laws, John must have the written consent of the constituent in order to make an official inquiry. However, he will be happy to listen to your concerns regarding a constituent who is having difficulty. Please contact the office and outline the situation so that we can contact them directly and get their written consent.

**Is your situation a legal dispute?**

As a member of the Legislative Branch, John is unable to become involved in court cases or legal issues due to the Separation of Powers as outlined in the Constitution.

**Does your situation involve a law that you would like to see changed?**

If you are advocating for a change in the law, please contact John's DC office and leave your comment. It is not necessary for you to fill out a release of information form.

**Is your case within the agency's normal processing time?**

It is rare that a case can be "sped up" for any reason other than extreme hardship. If you believe your situation merits faster processing, please contact one of the New York offices. The staff will discuss your situation and help you determine the proper strategy.

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**Federal Agencies** Below is list of the federal agencies my office can help with. Please check their web sites before contacting the office because they may already contain the information you need:

:: US Citizenship and Immigration Services    Citizenship  
Adjustment of Status  
Family Based Petitions  
Employment Based Petitions    :: Department of State    Consular Affairs  
Immigrant Visa Processing at Foreign Posts  
Visitors' Visas for Foreign Nationals  
Passports for U.S. Citizens    :: Social Security

:: Medicare

:: Veterans Administration    Veterans Benefits  
Veterans Healthcare    :: Internal Revenue Service

:: United States Postal Service

:: Department of Labor Labor Certification  
Office of Workers Compensation Programs

If you're experiencing a problem or conflict with a federal government agency and would like my office to help, please contact one of John's New York offices or [click here](#) to download the appropriate forms.